



■ 1776 Country Lane  
■ Escondido, CA 92025  
■ USA  
■ [info@extractorsled.com](mailto:info@extractorsled.com)  
■ tel 1-760-809-0355  
■ fax 1-760-432-0646

## RESCUE SLED PRODUCTS

### Warranty Information

#### **Warranty:**

All Extractor products are guaranteed from manufacturer defects when it leaves our production facility for a period of 1 year.

#### ROTOMOLDED PLASTIC PRODUCTS

Defects are limited to:

1. Cracks or holes in hull that would take on a lot of water prior to first use ( ( A little water (10-20ml is normal and drain plug can be removed between use to remove))
2. Cracked Welds in hitch hardware on Military Quick Hitches

A lifetime warranty is honored on all rotomolded plastic hulls from failure at the attachment points (Brass Threaded Inserts) for handles, at the attachment points for the removable ice rails, or the hard points for rigging. Warranty does not extend to damage caused through operator error or normal wear and tear. Damaged product may be returned for repairs. Customer is responsible for all freight costs to and from manufacturer and repair costs. Defective product or warranty replacements will be replaced under the following conditions:

1. Original Customer presents original invoice
2. Customer presents photos and detailed written description of damage or defect.
3. Customer sends damaged or warranty item or product back to manufacturer after manufacturer review of #1 and #2 above, and manufacturer authorization.

Manufacturer reserves the right to have customer take damaged or defective part to local fabrication shop for quotation on repairs and repair after manufacturer authorization ( which ever is least expensive and most convenient option)

4. Customer is responsible for all freight costs back to manufacturer on repairs. Manufacturer is responsible for replacement or repair costs on all defective or warranty repair/replacements, and is responsible for all shipping costs back to customer. Manufacturer is responsible for reimbursement on all manufacturer-approved repairs performed locally through customer.

## INFLATABLE PRODUCTS

### **Warranty Policy**

Extractor.(“COMPANY”) shall warrant the new products, accessories, manufactured parts, and/or the products that supplied by the COMPANY (“Products”) to be free from defects in material and workmanship from MANUFACTURER. This warranty shall not cover any commercial and/or professional use of Products.

1. The Warranty Period for the Products is counted from the shipment date of MANUFACTURER and is specified hereunder :

Item	The base of Fabrics	Seam Constructions	Workmanship	Accessories & Parts
SUP boards Rescue Sleds	One (1) year	One (1) year	One (1) year	One (1) year

2. The owner's registration form is the only valid registration identification. If any Products are found to be defective, the customer shall return it to the distributor or MANUFACTURER for inspection and/or repair with instructed a copy of the registration form.
  
3. COMPANY and MANUFACTURER's obligation under this warranty shall be limited to, at its option, either repair or replace the same without charge or provide a credit or refund based on the original price, or less a reasonable amount for actual use. Except as expressly agreed between both Parties, Customer must return Products for repair at its own expense. The return transportation of the repaired or replaced Products from COMPANY or MANUFACTURER to the destination by Customer shall be paid by COMPANY or MANUFACTURER.
  
4. Since this warranty applies to defects in material and workmanship, it does not apply to normal wear and tear of fabric or wood finishes or to damage caused by :1) neglect, lack of preventive care, modification, accident, abnormal operation, unauthorized repairs, use in a manner not in accordance with applicable Specifications, racing competition, 2) use of any accessories or parts not manufactured or supplied by COMPANY, or 3)haul out, launching, storage charge, telephone or rental charge, inconvenience or loss of time and income.

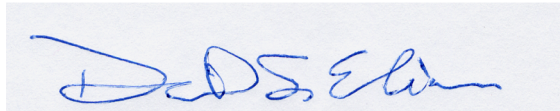
All incidental and consequential damages are excluded from this warranty and implied warranty is limited to the life of the warranty.

**Plastic Sled Hull Repairs:**

The customer can perform most small cracks and repairs themselves. This can be done by purchasing a plastics welder, plastic filler rod, and some stainless steel mesh. These items are not sold through Extractor but can be purchased through <http://www.urethanesupply.com/kcwelder.php> Extractor Recommends the KC Welder PRO, an 80 watt welder iron, available through Urethane Supply.

Any damage resulting from cross threading inserts for mounting ice rails or handles may be repaired by running a 1/4-20 tap through the threads. Major damage will require hull replacement and purchase of another hull from manufacturer.

**Disclaimer:** Extractor has used the product extensively in the working environment effectively resulting in little to no damage; however, Extractor makes no representation regarding its use or limitations. It is the responsibility of the rescue instructor and operators to become familiar with the use of the device in the intended use environment, receive training in the working environment, and have the abilities to make sound decisions on whether to enter the intended working environment, or to perform rescues using the device in a safe manner.



Daniel S. Elias-owner Extractor